

# DEDICATED EDUCATED DEDICATED



Pivoting to meet the  
changing needs of our  
community

Adapting. Adjusting.  
Accommodating.  
Accomplishing.



# TRANS- FORMA- TIVE

# OPEN- HEARTED

## A Proud Year In Review

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COMMUNITY MEMBERS ENGAGING AT DOTHOUSE'S WEEKLY FARMER'S MARKET

“I appreciate the friendliness of all the staff and doctors at DotHouse. You always feel that they are listening to you and accommodating your needs.”

— DOTHOUSE PATIENT



DOTHOUSE'S PRESIDENT & CEO, MICHELLE NADOW, SPEAKING TO HEALTHCENTER VISITORS



“The providers attend to me very well. They speak my language and make it simple for me to understand. DotHouse is my community. I love it there.”

— DOTHOUSE PATIENT



DR. JEAN KELLEY CHECKING-IN ON A PEDIATRIC PATIENT

## DotHouse Health Strives as Community Center Leaders



This has been a year of recovery, discovery, great anticipation, and hopeful expectation of what is to come.

**A**s we sit to write this letter, the end of the COVID-19 public health emergency is upon us. In looking back over the last three years we know that the pandemic unleashed unimaginable challenges, fears and losses. Yet, this unprecedented situation also brought on innovation, resilience and teamwork that is the foundation of DotHouse Health. We responded to the needs of a community under stress from the pandemic, a workplace that had to evolve with the



intensifying demand for care and a workforce strained by shortages and competition. Every day, our staff come together to meet the needs of our patients and community members with flexibility, dedication and expertise. We are so deeply appreciative of our staff's work and the care and concern they invest in their roles and serving our community. We are also grateful to be the chosen medical home for thousands of individuals and families in our service area. The COVID-19 pandemic brought even greater clarity to the essential role we play in caring for so many people. We are here for our community — now and always.

**In 2022, DotHouse continued to integrate COVID-19 related services within our usual portfolio of clinical care and support services.** While we continue to optimize telehealth visits for our patients 63,000 clinic visits last year were delivered in-person indicating a strong patient preference to be seen in-person to catch up on pandemic-related deferred care. In 2022, our urgent care clinic experienced 1,000 more visits than the prior year, supporting the emergent needs of patients and community members and serving as a COVID-19 testing site. Our staff-led Diversity, Equity, Inclusion and Belonging Committee offered training opportunities, cultural appreciation and talent acquisition approaches and strategies that



SOZI NGUYEN AND BETHZAIDA FIGUEROA RECEIVED RECOGNITION AND HONOR AS COMMUNITY CENTER FRONT LINE WORKERS FROM THE MASS LEAGUE FOR THEIR WORK AT DOTHOUSE

foster a warm and welcoming environment for all staff, patients and community members. Last year, we received funding to support workforce advancements, brought on new leaders and made capital investments. In 2022 we held our annual fundraiser — DotFest — in a virtual format with watch parties at the health center and hosted by our Board members. This year we are looking forward to welcoming everyone to DotHouse for our fundraiser — coming together in-person to celebrate our achievements with partners, supporters and staff.

As we look back on our accomplishments of 2022, we do so knowing that our Governing Board continues to provide important guidance, support and leadership to ensure we continue to be an essential resource for the community in its efforts to achieve the highest levels of health, well-being and quality of life for its residents. As we welcome new staff to the DotHouse team, we also acknowledge the impactful commitment of Dr. Peter Loewinthan and Dr. Mary Lunsford as they retire from the health center. During their tenures at DotHouse, Dr. Loewinthan and Dr. Lunsford have made significant contributions to providing patient-centered care, mentoring colleagues, residents and students and ensuring that quality, comprehensive care leads the way. Their service to DotHouse — our patients, staff and community — is unparalleled and we can't overstate our gratitude to them. Maya Angelou once said, "I think a hero is any person really intent on making this a better place for all people." We are fortunate to have heroes among us as DotHouse supporters, partners and staff to make our mission come alive for our patients and community.



**Michelle Nadow**  
PRESIDENT & CEO

*Michelle Nadow*



**Megan Sonderegger**  
BOARD CHAIR

*Megan Sonderegger*



## Creating a Balanced Approach to Meeting Needs

We began 2022 with ongoing efforts to support COVID-19 education, prevention, and treatment services, balancing those offerings with our comprehensive array of clinical care, social and community services.



DOTHOUSE NURSE PREPARING TO GIVE COVID-19 TEST KITS TO A PATIENT

SINCE MARCH 2020  
HAS PROVIDED OVER  
**42,000**  
COVID TESTS

DHH PROVIDED  
COMPREHENSIVE  
**MEDICAL**  
SERVICE TO OVER  
**20,600**  
PATIENTS



Since March 2020, DotHouse Health (DHH) has maintained a COVID-19 testing unit and in 2021 implemented a COVID-19 vaccination unit. Both units are available to patients and community members on a walk-in basis.

We have provided over 42,000 tests and approximately 25,000 COVID-19 vaccine doses and boosters, not including employee vaccinations. In 2022, DHH provided almost 10,000 COVID-19 tests with 53% of tests provided to patients and 47% provided to community members, indicating that DHH has established a level of trust in providing this service to our neighbors and patients. During our vaccination clinic we also provided flu shots as well, simultaneously providing protection against COVID-19 and the flu. In the spring of 2022, we began offering COVID-19 vaccinations and boosters to patients during their primary care visits.

A byproduct of our COVID-19 testing and vaccination clinics was that many community members who didn't have a designated medical home found one with DHH. DHH distributes 200-300 self-testing kits a week to

patients, community members and community-based organizations to disseminate among their members. In addition, we disseminated testing kits to DHH staff to promote prevention and infection control.

As DHH continued to meet COVID-19 related needs we worked to return to implementing our usual scope of services, offering opportunities to receive care in-person or via telehealth. In 2022, we provided comprehensive medical service to over 20,600 patients with 75% of visits delivered in-person. Last year, DHH experienced increased screenings for HIV and breast and cervical cancer. Improvements were also seen in body mass index screening, weight assessment and follow-up for children and adults and the percentage of children age 6-9 who are at moderate to high risk for caries who received a sealant on a first permanent molar. There was also a significant increase in the percent of patients diagnosed with hypertension who display high blood pressure control.

## Just-In-Time: Meeting Pent-up Demand for Preventive Health Services with Investments in New and Updated Equipment

At the onset of the COVID-19 pandemic, aerosol generating procedures and those services that could not be delivered in accordance with physical distancing requirements were put on hold to prioritize urgent needs and reduce the risk of the spread of COVID-19 in healthcare settings.



DOTHOUSE RECENTLY INSTALLED A 3-DIMENSIONAL MAMMOGRAPHY UNIT

As a result, services in the Eye Care, Dental and Radiology departments were severely limited or closed due to federal and state COVID-19 pandemic infection control guidelines.

During this time, Laboratory services were very focused on COVID testing services as our service area had some of the highest infection rates in the City of Boston. When services in Radiology, Eye Care and Dental departments returned to regular hours in the summer of 2020 there was additional time needed for enhanced instrument and room cleaning in-between patients. In addition, there was a pent-up demand for access to care for screenings, exams and chronic disease management.

In 2022 DHH began to implement a plan to respond to this need with funding support from the **American Rescue Plan: Health Center Construction and Capital Improvements** opportunity offered by the Health Resources and Services Administration. One of the key items in our capital plan includes the installation of a 3-Dimensional (also known as digital tomosynthesis) mammography unit and associated equipment, replacing our current 2-Dimensional unit.

A 3-Dimensional system is an innovative imaging device that can reduce or eliminate the tissue superimposition effect by offering thin cross-sectional slices through the imaged object. This system has been shown to increase detection of invasive cancers, reduce recalls and provide faster scanning times. We plan to implement a 3-Dimensional mammography unit later this year.

Within our Eye Care department, we have implemented two new pieces of equipment. A visual field analyzer which is essential for the diagnosis and monitoring of patients with glaucoma. Glaucoma tends to progress slowly and without symptoms in its early stages, visual field testing can help providers distinguish between a healthy optic nerve and a glaucomatous optic nerve. This aids in the early and accurate diagnosis and treatment of glaucoma. This new analyzer allows for quicker testing and has strong potential to improve the reliability of results. Instrument-assisted screening, like a spot vision screener, is recommended to detect and

prevent vision loss in children who cannot cooperate with chart-based visual acuity examination, typically, children less than 5 years-old. The screeners have been purchased and received. They are currently in use in the pediatric department.

In the Dental department we have installed high-capacity, high-intensity washers to clean surgical equipment prior to sterilization, which increases safety and infection control for staff and patients and facilitates an efficient workflow. A professional laboratory-grade large capacity refrigerator was installed in the Laboratory to provide a precision-controlled temperature environment that is ideal for storage of chemicals, diluents, enzymes, plasma, test kits and other biologicals needed to perform diagnostic laboratory testing on-site which further supports accuracy in testing results.

These capital investments enable DHH to enhance and expand quality, safe health care services and infrastructure to increase capacity to meet the pent-up demand for services in each of the departments.



By implementing new equipment by licensed and trained staff in a patient's medical home, DHH helps to ensure that visits, screenings, and tests are easy to complete, follow-up results are quickly determined and conveyed, and disease prevention and/or further treatment is identified and arranged early to assure better health outcomes.



DR. IVY BRACKUP APPLIES ACUPUNCTURE ON PATIENT DURING THEIR BI-MONTHLY SESSION



# HRSA Recognizes DotHouse as a Health Center Quality Leader

Our federal funder, the Health Resources and Services Administration (HRSA) recognized DotHouse Health as a **Health Center Quality Leader (HCQL)**.

All federally qualified health centers, like DotHouse, are evaluated on a set of performance measures emphasizing health outcomes and the value of care delivered.

According to our 2021 Uniform Data System (UDS) performance report, DHH's clinical quality measures ranked in the top 20% of all federally qualified health centers nationwide. Our 2021 performance was also recognized by HRSA for notable quality improvement achievements in access, health equity, and advancing health information technology.

For 2022, we proudly earned HCQL silver status for the second year in a row. From 2020 to 2021, DHH increased the total number of patients and number of patients who receive at least one comprehensive service by 7%. DHH was recognized as a Health Disparities Reducer for improvements in low birth weight and uncontrolled diabetes clinical quality measures for at least one racial/ethnic group, while maintaining or improving the health center's overall performance from the previous reporting year.

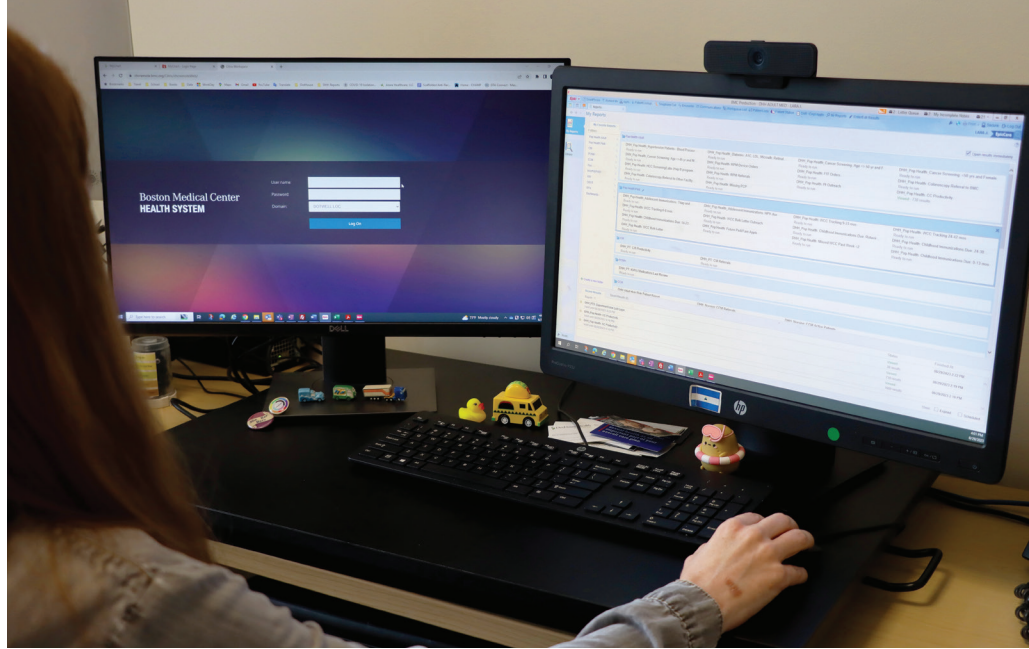


DHH received Health Information Technology (HIT) recognition through meeting all the following criteria:

- ✓ Adopting an electronic health record (EHR) system
- ✓ Offering telehealth services
- ✓ Exchanging clinical information electronically with key providers' health care settings
- ✓ Using IT to engage patients
- ✓ Collecting data on patient social risk factors

We were also acknowledged for screening for social risk factors impacting patient health and increasing the proportion of patients receiving enabling services between consecutive UDS reporting years.

## Improving Our Patient Experience with Community Connect & Workforce Investments



Last year, DotHouse made the decision to transition our Electronic Health Record (EHR) and practice management system to Boston Medical Center's (BMC) instance of Epic, Community Connect in 2023.

This transition will make referrals more efficient, provide improved reporting tools and allows greater integration for patient care with our major referral partner, BMC. The EHR is the essential tool that clarifies roles and tasks in providing care, centralizes patient data, makes follow-up routine, serves as a registry for providers in working with patients and supports the continuous quality improvement process. Referral pathways to internal and external services are made and monitored for both providers and patients and the EHR allows us to track all clinical measures.

The Practice Management System also has specific demographic reporting information and supports the revenue cycle (billing for encounters, charging for visits and recording patient revenue and other

receivables). Furthermore, the EHR provides an integrated model of data, research and support services that provides a deep view and understanding of the complexities of providing and improving care to underserved patient populations. To support a go-live of Community Connect, DHH staff who are involved in workflows relating to revenue cycle management (patient registration, insurance, reimbursement), clinical, patient portal, reporting (including Accountable Care Organization performance) and technical readiness are participating in workgroups with BMC to inform the build of the structure of the new EHR/practice management system. This involves weekly meetings for each group, documenting workflows to support system development and testing the builds to ensure efficiency for the staff and patient satisfaction.

As we look to this transition, DHH proposes an investment to attract and retain the staff with the necessary clinical, informatics, analytics, and organizational skills essential for go-live and continuing system optimization.



DotHouse Health submitted a project — **Leadership in Health Information Technology (HIT) Implementation and Optimization** — for consideration under a funding opportunity from the Massachusetts Executive Office of Health and Human Services through the **Community Health Center/ Federally Qualified Health Center Primary Care Workforce Development Grant Program**.

We were delighted to be awarded this funding opportunity which will be specifically directed towards supporting, acknowledging, and retaining our staff who are the key subject matter experts in building an EHR and practice management system that is responsive to patient and staff needs. The expertise of these leaders will also support engaging users across the organization to support individual and departmental optimization and develop strategies and solutions for further technical or work practice customization after go-live.

Our prior experience with EHR transition work indicates that a long-term model of user engagement led by fellow staff who are subject matter experts is what is needed to fully leverage all tools in the EHR/practice management system to understand the needs of the patient population and plan for performance improvement to impact health outcomes.





## Partnering to Bring Aquatics and Youth Development to Our Community

In January 2020, DotHouse began to work with the Boston Police Department to develop a youth-police-community initiative created to support young people within our neighborhoods to learn how to swim.



While the pandemic put a pause on the kick-off of the program, we are proud to say our Swimming in Blue initiative launched in 2022 using the DotHouse swimming pool and Teen Center as their home base. The program is being implemented by Dirk Bovell, DotHouse Director of Community Programs and Officer Jamila Gales of the Boston Police Department (BPD), along with other BPD Officers.

Since October 2022 the Swimming in Blue programming has been meeting twice a week with 32 youth participants. This initiative is structured to support two parallel cohorts of youth ages 11–14 and 15–17-year-olds engaging in a 3-phase curriculum providing classroom time and instruction on health and wellness, water safety, emergency training, lifeguard skills and CPR and First Aid certification. When one cohort is in the swimming pool, the other cohort is participating in the Girls Reflecting Our World (GROW) program in the Teen Center space. GROW is a mentorship program that focuses on creating new experiences and building life skills through facilitated conversations on healthy youth development, relationships and negotiating conflict.



COMMUNITY PROGRAMS DIRECTOR, DIRK BOVELL, MOTIVATING YOUTH AT THE TEEN CENTER

“Being able to pilot the GROW girls’ initiative was important, right-on time and life changing for the girls,” said Officer Jamila Gales. “Swimming in Blue was created and implemented as a means to continue to build trust within the community. As a community initiative liaison police officer for the Bureau of Community Engagement, I am tasked with creating new, fresh ideas and partnerships with other community leaders that further this mission. Swimming in Blue represents that mission.”

“It is an honor and a privilege to teach these amazing future leaders the life skill of learning how to swim, water safety, CPR/AED emergency training, and conquering their fears

“Being able to pilot the GROW girls’ initiative was important, right-on time and life changing for the girls.”

— OFFICER JAMILA GALES

and previous negative connotations associated with aquatics,” said Dirk Bovell, Community Programs Director. “Watching the exponential growth of the participants in such a short time was amazing!”

Youth involved in the program gain knowledge to acquire wellness and fitness skills, join swim teams and gain employment in aquatics. In addition, the program promotes positive outcomes for youth by providing opportunities, fostering positive relationships, and providing the support needed to build on their leadership strengths. We are excited to continue this important partnership to introduce and extend DotHouse resources to the community.

## Expanding New Leadership

**DR. MONICA VOHRA** stepped into the role of **Chief Medical Officer** after serving as a primary care physician at DHH since 2018. She served as Medical Director at MassHealth for almost 3 years and established herself as a clinical subject matter expert on health care delivery for justice involved individuals and for transgender and gender non-binary individuals. Monica is dedicated to delivering healthcare services through the lens of health equity. Early in her tenure as CMO, Monica has continued a robust provider recruitment process that will support the delivery of quality, comprehensive and culturally competent care. Her leadership will help us evolve to meet the challenges and opportunities of the changing health care environment and our patients' needs.



In 2022, we welcomed two new Executive Leaders to DHH.



In the fall, **CHRISTINE MCCOLGAN** joined DHH as the **Chief Human Resources Officer**, after serving in senior leadership roles at the Massachusetts Bay Transit Authority and Tufts University. Chris brings significant experience in developing and implementing workforce talent pipelines to recruit and retain staff. During her first months at DotHouse Chris has led the Human Resources team in addressing workforce gaps in key roles with improved hiring and onboarding rates, a competitive compensation structure and utilizing diverse outreach strategies and collaborations to support staffing levels. DHH has entered into an externship agreement with Mujeres Unidas Avanzando (MUA) regarding training and future placement opportunities for medical assistant roles. MUA is a community-based organization located in Dorchester that provides continuing education, workforce opportunities and social services to Latina women and their families.

“ I love DotHouse Health. I'm always seen right away every time, even if it is Urgent Care. The doctors and everyone I've seen are always nice and attentive, and they take care of all my health problems. I feel connected.

— DOTHOUSE PATIENT





DR. PETER LOEWINTHAN  
SUPPORTING STAFF IN  
THE CLINICAL AREAS

## Honoring a Legacy of Commitment to Patient Care

When **Peter Loewinthan** came to the health center as a newly minted pediatrician, he insisted he would work for DotHouse (then known as Dorchester House Multi-Service Center) for a year.

Now, 48 years later, he has decided to retire. Dr. Peter, as he is lovingly called, has treated 3 generations of families and in doing so has provided access to quality care for all. He delivers compassionate, family-centered care in a culturally competent and respectful manner. Through his clinical practice, Dr. Peter has demonstrated sensitive, impactful care that addresses the challenges our patients face while helping to remove the barriers to better health outcomes. For many years, he has taught medical students and residents at DotHouse — mentoring them to use their talents and skills to be caring, empathetic providers. Dr. Peter's commitment to access knows no geographic bounds either — he actively works with the Supremos Foundation to bring medical care and supplies to people of Esteli, a village in Nicaragua.

Dr. Peter's work in Nicaragua has inspired many DotHouse staff to volunteer at the Esteli clinic. Finally, hoping to make the holiday merry and bright for all kids, he established the health center's annual Children's Christmas party where children who live in Dorchester can come to the health center's gym for an afternoon of games, arts & crafts, treats and a visit from Santa with a wrapped, individual present for every child. Today, this party annually services almost 500 children in our neighborhood. This past year, Dr. Peter announced that he was retiring. But retirement for Dr. Peter takes on a whole new meaning. While he is moving away from his primary care practice and teaching responsibilities, he will continue to support the Supremos Foundation's work in Nicaragua.



Forty-six years ago Dr. Peter hired **Dr. Mary Lunsford**, who moved across the country to begin her practice and purchased a home in the community as well, where she still lives today. Since then she has delivered patient-centered, culturally competent and compassionate care through a team based style — long before these terms or models were defined. Dr. Lunsford, who offers



DR. MARY LUNSFORD (MIDDLE), ALONGSIDE DR. JULITA MIR (LEFT) AND DR. JEAN KELLEY (RIGHT) DURING LAST YEAR'S ANNUAL MEETING

care in both English and Spanish, is a caring and thoughtful provider, and she listens to everything her patients say. She never rushes patients through their visit, and her patients know this about her, so they are fine with waiting past their appointed time because they know they will receive the same excellent care and undivided attention from Dr. Lunsford. She re-arranges her schedule to see patients who have urgent needs or missed prior appointments, always making the patients a priority. As a result Dr. Lunsford has built strong and trusted relationships with her patients, some spanning her entire tenure at DotHouse.

In addition to serving as the personification of excellent, empathetic care, Dr. Lunsford is a superb teacher. Not only has Dr. Lunsford supported ongoing clinical education for medical assistants but she modeled how to provide quality, comprehensive and attentive care for

so many members of the DotHouse care teams. In doing so, she has taught staff to come together every day to go above and beyond in helping the patients and their fellow colleagues.

During their tenures at DotHouse, both Dr. Peter and Dr. Lunsford have served as their department's team leads and been honored by the Massachusetts League of Community Health Centers. They are role models for community-based physicians, generous teachers and dedicated to delivering medical care at the DotHouse.

Their legacy of service to their patients and DotHouse community is inspiring and remarkable.



**BOTH PROVIDERS**  
**HAVE WORKED AT DOTHOUSE FOR OVER**  
**40 YEARS**

## DEIB Committee Continues Expanding & Connecting with Staff

DotHouse Health remains dedicated in our focus in ensuring our Diversity, Equity, Inclusion and Belonging (DEIB) Steering Committee leads the way in our intentional and conscious work in this field.

The purpose of our staff led committee is to raise awareness of DotHouse’s vision and commitment towards DEIB, holding ourselves accountable on these objectives, and improving our staff experiences by fostering an inclusive work environment where all feel they belong and can be their authentic selves.

Since starting our DEIB Committee in August 2021, we have worked together to openly recognize our health center’s deficiencies around DEIB, prepared ourselves on how to have difficult conversations instead of avoiding them, and finding common ground to be better as an organization. We believe these core values directly correlate with DotHouse’s mission and vision. Additionally, by partnering with our DEIB

Consultant, Demetriouse Russell, on these values, we continue to receive support and training on the best standards on DEIB implementation at DotHouse.

Although our committee is still in the early stages of our DEIB work, we have already seen a tremendous increase in interest amongst staff. We have seen this through our steadfast support from Executive Sponsors, our growing recruitment efforts to have more employees involved in the committee, and an increase in staff participation in DEIB events.

**The committee created 5 DEIB pillars to best represent the areas of need in order to achieve our purpose:**



DEIB COMMITTEE ENGAGING AFTER A BI-MONTHLY MEETING

- 1 **Cultural Aspirations**
- 2 **Talent Acquisition**
- 3 **Professional Development**
- 4 **Community Impact**
- 5 **Communication**

“While we are committed to creating a culture of inclusivity along our DEIB journey, we are building the pillars that will enable us to create a culture where everyone feels like they are included and belong.”

— DEIB CO-CHAIR HELENA JOSEPH

The on-going working relationship with our DEIB expert, centers on coaching our DEIB Committee Co-chairs to support and effectively lead the committee by keeping them aligned on strategy and guidance in developing a DEIB roadmap that is sequenced with specific steps and milestones and identifying metrics to show our successes.

We are excited about the growth of our DEIB Committee and the long-term impact on patient and organizational practice and culture. Through the committee’s on-going work, we are hopeful that we can provide the necessary tools to help DotHouse achieve our DEIB goals and implementations to make our health center an inclusive place for patients, staff, and the community.



## Board Members Represent Our Community

Governing Board members' experiences as patients, residents and/or employees in the service area, professional work history and personal background supports DHH developing, actualizing, and monitoring the delivery of patient-centered care.

**A**s a federally qualified health center over 50% of DHH Governing Board members are patients of the health center which ensures that the patient voice is represented in Board decision-making at the committee and Board level on budgets and spending, grant applications, development of services and policies on clinical care, financial management, personnel and operations. All DHH Board members live and/or work in the service area further informing Board decision-making through similar lived-experiences as our patient population and community.

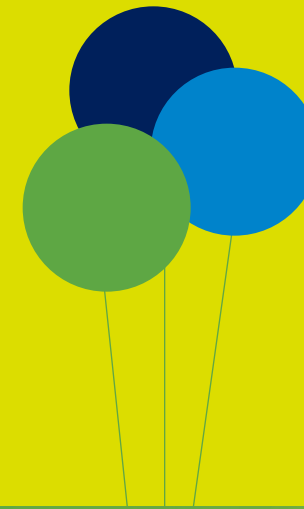
DHH Board members represent areas of expertise that are an important asset in assuring we deliver on our mission to provide accessible, quality, comprehensive care to the residents of the service area. Board members employed in the

health care field are able to provide insight, consultation and evaluation of programming related to clinical quality performance and insurer pay for performance incentives, among other activities. Board members with health care experience also advised on operating hours in the COVID-19 testing and vaccination units to meet surge demands as they occur.

**DHH BOARD**  
**OVER 50%**  
**OF DHH BOARD**  
**MEMBERS ARE**  
**PATIENTS**  
**OF THE HEALTH CENTER**

Several Board members have professional experience in the non-profit, community-based and government sectors in our service area and provide significant feedback on culturally competent and culturally aware outreach and education activities. This input has ensured that our communication methods with patients and members of the service area are linguistically accessible.

Three members of our Board have significant financial and business expertise, including two local business owners. Through this professional experience, these Board members assure that we are meeting key financial performance indicators and maintain a healthy mix of revenues to support potential downturns in the economy, prepare for facility or program expansions and offer competitive salaries to recruit and retain qualified staff.



## Fundraising Through DotFest 2022 – A Community Carnival

# DOTFEST 2022

We would like to express our sincere gratitude to all our generous Corporate, Small Business, and Individual donors to our signature fundraising event — **DotFest.**

We were able to raise close to  
**\$70,000**  
in donations! All proceeds went directly to our Community Programs such as our Teen Center, Pool, and Food Pantry.

DotHouse thanks our 2022 DotFest Honorees — **Dr. Thea James, Megan Sonderegger** and the **Dorchester Community Fridge** — and DHH Staff members for their incredible work in our community. The virtual fundraiser video is up on our YouTube Channel.



## DotHouse Featured on WBZ-TV News (CBS)



**Dr. Alyssa Levin-Scherz**, pediatric team lead and practicing pediatrician, spoke with WBZ-TV on the recent nationwide children’s Tylenol shortage.

We are proud and thank Dr. Levin-Scherz for her participation in bringing this current issue to light while speaking on DotHouse’s mission and our commitment to our community.

## Statement of Financial Position

ASSETS		LIABILITIES	
Current Assets	\$12,354,688	Current Liabilities	\$4,765,568
Restricted Cash	\$197,636	Net Assets	\$39,489,872
Investments – Restricted	\$16,073,111	<b>Total Liabilities &amp; Net Assets</b>	<b>\$44,255,440</b>
Property, Plant & Equipment	\$15,630,005		
<b>Total Assets</b>	<b>\$44,255,440</b>		

## Statement of Activities & Change in Net Assets

OPERATING REVENUE		OPERATING EXPENSES	
Net Patient Service Revenue	\$26,295,916	Primary Care Expenses	\$15,788,823
Grant & Contract Revenue	\$8,687,017	Other Medical Expenses	\$5,731,010
Investment Income	\$388,776	Pharmacy	\$4,645,932
Other Revenue	\$256,525	Behavioral Health	\$2,185,471
Donated Food	\$140,759	Optometry	\$2,093,891
Rental Income	\$21,455	Dental	\$3,126,587
<b>Total Operating Revenue</b>	<b>\$35,790,448</b>	Public Health & Social Services	\$1,694,809
		<b>Total Operating Expenses</b>	<b>\$35,266,523</b>
		<b>Net Operating Surplus (or Loss)</b>	<b>\$523,925</b>
NON-OPERATING REVENUE			
Net Realized & Unrealized Gain on Investments	(\$2,662,965)		
Capital Grants	\$329,687		
<b>Total Non-Operating Revenue</b>	<b>(\$2,333,278)</b>		
<b>Change in Net Assets</b>	<b>(\$1,809,353)</b>		

\*\* Audited Statement of Financial Position and Statement of Activities & Change in Net Assets for Fiscal Year Ending, September 30, 2022



## LEADERSHIP

**Michelle Nadow**, President & CEO

**Byron Byfield**, Chief Information Officer

**John Cooney**, Chief Financial Officer

**Huy Nguyen**, MD, Chief Medical Officer (*through Aug '22*)

**Monica Vohra**, MD, Chief Medical Officer (*current*)

**Christine McColgan**, Chief Human Resources Officer

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**Chris McCoy**, Vice Chair

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